

Alex Basile

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[LinkedIn](#) / [GitHub](#)

PROFESSIONAL EXPERIENCE

Amazon Web Services (AWS) - Senior Technical Program Manager **September 2022 – Present**

Led AI/ML analytics and automation program supporting ~500 person sales enablement organization.
Streamlined 75% of administrative overhead by automating reporting cadences using LLM tools.
Managed design, implementation and launch of LLM-augmented business intelligence platform.
Engineered full-stack web applications for document analysis/generation using AWS Bedrock.
Owned application threat modeling and security assessments to ensure compliance and risk mitigation.

Komodo Health - Senior Program Manager (Technical Solutions) **October 2021 – September 2022**

Led strategic & tactical operations for cross-functional solutions delivery program of 35+ technical resources.
Acted as Scrum Master & Agile Coach for 3 teams (Product Delivery, Central Analytics & Client Services).
Owned configuration and maintenance of Jira projects and workflows for 9 teams across the organization.
Established the new Commercial Program Management function; hired and led a team of 3 direct reports.
Coordinated division of Agile development from Waterfall delivery processes for 2 Product teams.

Komodo Health - Senior Solutions Architect **October 2020 – September 2021**

Led technical implementation of 32 B2B SaaS data-platform solutions for healthcare & life science analytics.
Deployed \$12 million in revenue, including 3 projects each exceeding \$2 million in total contract value.
Developed automation tooling that reduced project planning overhead by 87% for 150+ engagements.
Implemented universal reporting suite adopted by Product, Engineering, and Customer Success teams.
Facilitated collaboration between Data Scientists, Data Engineers, Solutions Architects and Sales Engineers.

CipherHealth - Technical Implementation Lead **November 2019 – October 2020**

Led implementation of 13 SaaS patient engagement solutions for distributed healthcare systems.
Managed stakeholder relationships between Product, Engineering, Sales, Marketing & Customer Success.
Designed and documented the team's implementation framework on Confluence.

Endpoint Clinical - Technical Project Manager **December 2017 – November 2019**

Led design and implementation of 17 SaaS clinical trial management solutions for pharmaceutical sponsors.
Directed cross-functional engineering teams of 12+ resources on builds exceeding \$600k in revenue.
Maintained relationships and integration with 10 data-capture, trial-management and supply-chain vendors.

Stanford School of Medicine - Research Program Manager **July 2014 – December 2017**

Administered portfolio of 15 research and design projects for a multi-disciplinary clinical research program.
Drove 50% increase in clinical intake efficiency through implementation of custom data capture platforms.
Managed data collection, entry, and analysis for 6 clinical research projects in the department of Psychiatry.

SKILLS, TOOLS & TECH

Skills: Project Management, Agile, Scrum Master (CSM), Kanban, Waterfall, DevOps, CI/CD, HIPAA, GDPR

Tools: Jira/Confluence (Admin), Asana, Salesforce, Tableau, Lucid, Trello, Monday.com, SmartSheet

Tech: AWS, Python, SQL, Javascript, Node.js, Docker, Jenkins, Git

EDUCATION & CERTIFICATIONS

UC Berkeley Extension: Professional Certificate in Project Management (PMP)

Rutgers University: Bachelor of Arts in Psychology (BA)

PERSONAL INTERESTS

Prompt Engineering, Surfing, Ice Cream, Dogs, Guitars, Spreadsheets